



Welcome to the City of White Salmon!

A proud community working together to create and sustain
a desirable place to live, work, play and stay.

CITY UTILITIES

The city bills utilities monthly. Residential rates for inside and outside city limits service for ¾” meters are as follows:

Service	Inside	Outside
Water – Base Fee	\$ 57.30	\$ 84.33
Sewer – Base Fee	\$ 63.84	\$ 70.16
Water Rights – Base Fee	\$ 6.25	\$ 6.25
Minimum Monthly Bill	\$ 127.39	\$ 160.74
*Consumption Tiers	Cost per Thousand	
0 – 5 units	\$ 1.53 per unit	
6 – 15 units	\$ 3.86 per unit	
over 15 units	\$ 9.75 per unit	

You are billed for the water used (**the base fee does not include any water usage charges**).

* Each unit in the consumption tier represents 1,000 gallons of water.

Payments are due on the 20th of each month. If the 20th falls on a weekend or holiday, payment is due on the next business day. Payments received after the due date are considered delinquent and are subject to a \$10.00 late fee. If payment is not received by the following month's due date, water service may be terminated for non-payment.

The City of White Salmon accepts payment by cash, check, credit card, and debit card with a Discover, Visa, or MasterCard logo. With a signed ACH agreement, payments can be automatically withdrawn from a checking or savings account on the 20th of the month. Payments can also be made online through our secure third-party provider, Xpress Bill Pay, at <https://www.xpressbillpay.com/#/>. *Please ensure that only one auto-pay option is active to avoid duplicating monthly payments.*

Senior/ Disabled/ Low Income/ Discount Program - The City offers a Senior, Disabled, and Low-Income Discount Program for those who qualify. Eligibility is verified through WAGAP, and customers wishing to apply can complete the form at <https://www.wagap.org/start>.

OTHER UTILITY SERVICES

Garbage Service Requirement - Active garbage/refuse service is required for all properties within city limits. Failure to maintain service may result in fees and penalties.

Garbage - Republic Services - (509) 773-5825, or at <https://www.republicservices.com/>.

Electricity - Klickitat PUD in White Salmon - (509) 493-2255, or at <https://klickitatpud.org/>.

Natural Gas - NW Natural in The Dalles, OR - (541) 296-2229, or at <https://www.nwnatural.com/>.

General Information - Visit www.whitesalmonwa.gov for information regarding municipal codes, city council meetings and minutes, planning and zoning, volunteer opportunities and community events.

Think you may have a leak? - Turn off all faucets and appliances that use water. Once they are off, look inside the meter box, lift the black cover lid on the meter to reveal the digital display. While looking at the meter display the upper left box will indicate flow and while the upper right will indicate a leak with a tear drop symbol. If you need help after hours, please call the Public Works on-call number at (509) 637-3307. Please note: if Public Works is called out after regular business hours, the property owner will be assessed an After Hour Service Call Out fee per [WSMC 13.16.025 G](#).

Animal License

The City of White Salmon requires animal licensing for all animals allowed per [WSMC 6.04 Dogs](#) and [WSMC 6.08 Other Animals](#). Dogs, Chickens, Ducks and Rabbits must be licensed with City Hall. Please be prepared to provide documentation for a dog including vaccination report and neuter/spay status. Preview the [Animal License Application](#) for full instructions or reach out to City Hall at 509-493-1133 or email utilityclerk@whitesalmonwa.gov.

Water Use Efficiency - W.U.E.

To review the City of White Salmon W.U.E. goals and reports use the following link:
<https://www.whitesalmonwa.gov/publicworks/page/wue-water-use-efficiency>

Consumer Confidence Report – C.C.R.

To review the City of White Salmon C.C.R. reports which include the test results for each year as well as useful information, use the following link:
<https://www.whitesalmonwa.gov/publicworks/page/consumer-confidence-reports>

Washington Department of Revenue – D.O.R.

The City of White Salmon has partnered with the Washington Department of Revenue for business licensing, and the city's endorsement is now obtained/renewed online at www.dor.wa.gov. You can also contact DOR at (360) 705-6741 if you need help. The new city business license fee is \$75.00/\$50.00 renewal.

The Easiest Way to Pay Your Bill

Our online bill payment option saves you time and gives you more flexibility in how you pay your bill. If you have internet access and an e-mail address, you can now pay your bill online in the USA. This service also allows you to set up a monthly reoccurring payment with a credit/debit card or bank account.

How to Sign Up





1. Go to the city's website www.whitesalmonwa.gov. Select the tab "I Want to..." then select "Pay my Bill". Click on the provided link (<https://www.xpressbillpay.com/#/>). This link will take you to the Xpress Bill Pay website for online bill payment service.
2. Click on "Create a new account." If you've already signed up with Xpress Bill Pay, you can log in with your e-mail address and password.
3. Follow the instructions on the screen. You will need a valid e-mail address to create an account. Once you have submitted your information, you will receive a default password by e-mail.
4. Go back to <https://www.xpressbillpay.com/#/> and log in using your e-mail address and password. The "Add e-Bills" page will appear. Follow the instructions on the screens to add us to your Xpress Bill Pay account. If you have multiple city utility accounts, you can access all of them with just one login.
5. Once you've created an account, you'll be able to go online at any time to view and pay your bills.
6. **You may now manage your Xpress Bill Pay user account from your mobile device! Scan the QR code to download the app on your phone or tablet.**

For questions regarding setting up or for help in initiating an account, please call Xpress Bill Pay Customer Service Department directly at 1 (800) 768-7295 ext. 1.



**Pay your bills using
the mobile app from
Xpress Bill Pay!**






To receive notifications from the City of White Salmon it is suggested that you sign up for one or more of the following:



CRITICAL INCIDENT NOTIFICATIONS



EVERYDAY COMMUNICATIONS



City of White Salmon E-Notification posted on the city website. Will keep you updated city wide updates as well as public events and more. To sign up please use the following link:

<https://www.whitesalmonwa.gov/newsletter/subscriptions> or the scan the following QR code:

